



Williams Lake Hospice Society

June 2019

Williams Lake Hospice Society... Our Fiscal year in review

Williams Lake Hospice Society (WLHS) is a non-profit, volunteer-based organization that has been operating in Williams Lake and area for over 25 years. Funded by Province of British Columbia (Gaming), City of Williams Lake, United Way Community Fund, Interior Health Harmonization Plan and General, Memorial & In-kind Donations.

OUR MISSION is to improve the quality of life of those individuals and their families facing life-limiting illness, death or bereavement; through skilled and compassionate support, education and advocacy.

Hospice Palliative approach End-of-Life Care focuses on **caring, not curing; life, not death** and is provided to the individual living with an advanced/life-limiting illness & their loved ones only when and if they are prepared to accept it.

Thank you for your generosity Williams Lake BUSINESSES, COMMUNITY GROUPS and the many INDIVIDUAL DONORS in 2018-2019!

- 100 Women who Care, WL Chapter
- BFF Fashions
- Black Press
- Cariboo Canoe and Kayak
- Cariboo Peacemakers
- Cariboo-Chilcotin Funeral Services
- Cariboo Regional District
- City of Williams Lake
- Cool Clear Water
- Cox International
- Interior Health Authority
- Knights of Columbus
- Laketown Furnishings
- Lioness Club

- Marshall's Store (150 Mile House)
- Province of British Columbia
- Poppy Home
- Purple Pansy
- Overlander Pub and Beer & Wine Store
- Ramada Inn
- Return It Bottle Depot
- Safeway
- Save-On Foods
- The Mantel
- United Concrete
- United Way
- WL Lions Club
- Williams Lake WOW

Donation \$ at Work

- **Comfort Items;** Medical Grade Sheepskins, Bed Alarms, Safety monitors, Covered Wedges, etc. invaluable comfort items for our clients
- **Resource Library & Information:** an extensive library of books, videos, handouts and information packages are available to individuals, family members and the general public.; **Information booklets Wings of Change and The Nature of Grief**

2018-19 Annual Stats

Number of Volunteer Hours: **1700.5**
 Number of client Referrals: **93**
 Number of Deceased individuals: **87**
 Avg. # of individuals supported monthly: **38**

Thank You to all our Volunteers!

Volunteers are the HEART of HOSPICE!



- **Volunteer Training:** 3 days of End-of-Life Support training includes: Palliative Approach to care, Communication Skills, Psychosocial (emotional physical) supports, Physical Processes of Dying, Pain/Symptom Management, Death Rituals, Advanced Care Planning, Dementia, Bereavement & Grief Spiritual support and Self-care.

- **Volunteer Appreciation Events:** luncheon, potluck dinner, Interior Health volunteer tea.
- **Monthly Meetings:** last Wed. of each month; Weekly check-ins; **Continuing Education;** webinar links & **Annual Engagement Reviews.**



Thank you to all our volunteers, you are the "Heart of Hospice!" and the driving force behind making the road less lonely.

For more information contact: Daphne @ 250-392-5435 or via e-mail vsc.hospice@yahoo.ca

Community Connections

- **Community Education:** Thompson Rivers University Programs: Practical Nursing; Bachelor Science; Home Care Assistants, Ashcroft Hospice Society and Community Service Workers
- **Staff and Board Activities:** Strategic Planning; BCHPCA Conference, continued education, Interior Health partnership group and **Hospice Regional Meetings** and weekly palliative rounds meeting.
- **Community Presentations/Events:** Knights of Columbus, 100 Women Who Care, United Way BBQ & Movie Night, Memory Tree and Hike for Hospice
- **2018 Memory Tree: OUR Biggest Annual Fundraiser! Thank you** to everyone who supported Hospice and contributed to the success of our Memory Tree celebration. **\$3,735.19** was raised for WLHS programs!
Annual Quilt Draw won by: **Melissa Elefson**
- **2019 3rd Annual Hike for Hospice fundraiser!** Run, walk, stroll, or roll with us "In Memory" or "In Honour" of your loved one. at Scout Island Nature Centre, this family fun day raised **\$1,455.30**

Programs and Projects

Memory Seed Program: Make a donation to **WLHS** and plant a Memory Seed in memory of your loved one!

- Memory Seed donation boxes are located at **@ Marshall's Store @ 150 Mile House!**



Thank you to the businesses that promote our Memory Seed Program. **\$134.50** was collected through generous community donations.

- **Meals and Memories Cookbook** in remembrance of Pat Cross **Watch for our cook book locations in September**
- **"Friends of Hospice"** \$10.00 Membership Fee

- **Bottle Collection Program: \$4,917.38 raised last year!**

Bottles are collected by a volunteer and taken to **Return IT** Bottle Depot. Local businesses donating their bottles: Ramada Inn, Overlander Pub, Overlander Beer & Wine Store. **We can't THANK YOU enough for your ongoing support!**



YOU can support Hospice by taking **YOUR** empty bottles to **Return IT** and simply say **"These are for Williams Lake Hospice Society"**. The great people at **Return IT** put the proceeds on our account.

- **\$391.50** raised in May for our **2nd Annual "May is Hospice Month in WL Bottle Campaign"**

Upcoming Events / Dates to Remember (2019-20)

24th Annual Memory Tree Celebration Dec. 1st, 2019 @ 3pm

- Look for WLHS volunteers again this year, providing our **Memory Tree Ornaments** at **locations to be announced Nov 12 to 25.**
- Join us **Sunday, December 1st, 2019** for our Service of Remembrance and Healing **@ City Hall Chambers and Lobby.**



*A beautiful way to remember and commemorate those who have passed away and a place for our community to gather for mutual support and healing.
Everyone is Welcome!*

AGM – September 19th 2019, 6pm-9pm

Volunteer Training October 24,25,26th 2019

24th Annual Memory Tree December 1, 2019

April is National Volunteer Appreciation Month

Volunteer Training April 23,24,25th 2020

May is proclaimed as Hospice Month in the City of Williams Lake

May is Hospice Month Bottle Campaign @ Return It

4th Annual Hike for Hospice May 3rd 2020

A Note from the Staff

Note from WLHS Staff:

- **THANK YOU to our amazing volunteers!** You are a compassionate, invaluable source of support to our clients and their loved ones during a most difficult time. **Without you, there truly would be no Williams Lake Hospice Society! We really can't thank you enough for what you do!**
- Our **AGM** was held **Thurs Sept. 20, 2018 @** Deni House Education Room. **More than just an AGM;** it's an evening for **volunteer, funder & member appreciation,** community connections and appetizers & refreshments.
- **THANK YOU** to our **Board of Directors:** Sue Zacharias, Carol-Ann Taphorn, Rob Parker, Candace Collier, and Allison Sutherland-Mann... **for all you do!**

A **HUGE THANK YOU** to everyone who **supported WLHS this past year!** Without the **ongoing support of our community,** assisting those individuals at end-of-life and their loved ones would not be possible.



**Thank you from the bottom of our HEARTS!
Warmest Regards, WLHS Staff, Board & Volunteers**

Hospice Staff

- **Executive Director (ED):** Daphne Johnson
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Or: vsc.hospice@yahoo.ca
- **Administrative Assistant/ Finance Coordinator:** Theresa Teppema: admin@williamslakehospice.com
- **Program Services Coordinator (PSC):** Chiara-Marie Crowther psc.hospice@yahoo.com

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